

# Homeowner's Roller Door Manual

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## Important

- Read this manual carefully and observe all warnings before operating or maintaining your garage door.
- The manufacturer recommends that the garage door be inspected and lubricated regularly as described in this manual. All other maintenance or repair of garage doors, especially any adjustment or replacement components of the spring counterbalance assembly, is extremely dangerous and could cause serious personal injury if performed improperly. All maintenance or repair of garage doors, except inspection and cleaning, must be performed only by qualified door service personnel.
- Removal of a garage door is not a safe "Do-It-Yourself" project. Call a professional garage door person to remove the door if you plan to convert your garage into living space.
- Extra care should be taken in lifting the door manually to ensure it is not slammed against the door stops. Excessive jarring may cause fatigue in the structure (bricks) that the brackets are attached to, causing them to become loose.
- If any movement is detected in the brackets at any time, do not use the door and contact a professional garage door representative.
- Service calls as a result of lack of maintenance and cleaning will be charged for.

## Purpose

Your Steel-Line roller door is usually the largest moving piece of equipment installed and attached to the home or building.

As such, its weight can approach or exceed 150kg.

The manufacturer has designed and sized the components specifically for each door type, and you can expect to have efficient and safe operation of the door over an extended period of time, provided it is properly **installed, operated** and **maintained**.

## Important Safety Notice

1. Operate the door only when properly adjusted and free of obstruction.
2. The door is constantly under extreme spring tension. Repairs and adjustments, especially to spring assembly, can be hazardous, and should be performed only by qualified door service personnel.
3. Do not permit children to play with the garage door, push buttons or electric controls.
4. If the door is now, or later becomes electrically operated, make lock inoperative or remove.
5. Avoid standing in open doorway at any time or walking through doorway while door is moving.
6. Should door become hard to operate or completely inoperative, call your Steel-Line representative for repair.
7. Do not paint track or locks.

## Maintenance

All mechanical devices require periodic service and/or maintenance, and garage doors are no exception.

The amount and frequency of preventive maintenance required depends on the frequency of operation, geographical location and the environmental conditions. Preventative maintenance should be performed at least every six months, and more frequently if conditions warrant.

Unless the user is experienced in the maintenance and repair of garage doors maintenance should be the cleaning, and checking components are tight.

ADJUSTING SPRING TENSION is a DANGEROUS PROCEDURE and may cause physical injury if improperly performed, and should be performed ONLY by qualified door service personnel.

**“Remember your Steel-Line Garage Door is a moving mechanical product and just like a car it needs to be serviced regularly.”**

## Important

It is important that the tracks on your new garage door be kept free from dust and dirt. In particular brick dust from brick work and brick paving can be a problem in new dwellings as well as dust and dirt in newly developed areas.

Ensure that the tracks are clean.

Note: Signs of the tracks needing attention can be as follows:

1. The door is excessively noisy.
2. The door reverses direction during the closing action and returns to the open position (if operator is fitted).

Service calls as a result of lack of maintenance are not covered by your warranty and will be accompanied by a service charge.

## Door Tracks

Maintain tracks free of oil or grease to enhance operation. Grease in tracks attracts dirt and dust which builds up and impedes smooth operation of door tracks and should be cleaned with steel wool scouring pad.

## Door Curtain

The door curtain is manufactured from genuine BlueScope Colorbond® finish and should be washed regularly to remove salt and dirt. **“when you wash your car remember your Steel-Line door.”**

## Springs

### Warning

Replacement or adjustment of any components of the Spring Assemblies or applying grease to the springs is a DANGEROUS PROCEDURE and may cause physical injury if improperly performed.

Forces generated in springs are generally equal to the door weight, and those forces are violently released if a spring breaks while wound or stretched.

If a spring breaks, DO NOT ATTEMPT REPAIR; call your nearest Steel-Line representative.

DO NOT attempt to LOOSEN any fasteners associated with the Spring assemblies including shaft to bracket fixing, as it could cause the spring to unwind or release or the door to fall if it is in the open position.

## Garage Door Openers

### Garage Doors Openers are not toys!

Do not stand, walk or drive vehicles under a moving door! Do not let children play “beat the door.” It is very dangerous and can result in serious injury or death. Adults should set a good example.

Keep transmitters and remote controls out of reach of children. Do not let children play with or use the transmitters or remote controls.

The push button wall control should be out of reach of children (approximately 1.6 metres from the floor) and away from all moving parts. Mount and use the button where you can clearly see the closing garage door.

**The use of the optional Photo Eye Protection is strongly recommended.**

**The reversing feature on an operator is only a precautionary system.** The Manufacturer strongly recommends the fitting of an optional Photo Eye for protection.

**The safety reverse system** test is very important. Your garage door must reverse when obstructed on closing. Failure to properly adjust the operator may result in serious personal injury from a closing garage door. Repeat this test once a month and if any problems call a qualified door service technician.

**Windlock option** should be fitted in areas of high wind and are an added security.

**Door fitted with Windlocks** and electrically operated should not be used when it is windy.