

GENERAL CARE FOR YOUR DOOR

COLORBOND® AND COLOURED STEEL FINISH DOORS

Your BEST SHEDS coloured steel door has been pre-painted with a paint formulation.

All exposed surfaces require some attention to guard against corrosion and any other harmful atmospheric effects. We recommend washing the door with clean water and a soft brush or cloth every 14 days. If your door is exposed to corrosive elements such as industrial fallout, or is located in close proximity to salt water, more frequent washing is advised.

REMEMBER, WHEN YOU THINK OF CLEANING YOUR CAR, THINK OF WASHING YOUR DOOR.



ELECTROCUTION! DO NOT SPRAY THE OPENER WITH WATER.



WARNING! INSTALL THE OPENER IN PROTECTED AREA SO THAT IT DOES NOT GET WET, ANY RESULTING FAULTS MAY NOT BE COVERED BY THE BEST SHEDS PRODUCT WARRANTY.

REGULAR MAINTENANCE REQUIRED

NOTE: IF CORRECT MAINTENANCE AND SERVICING ARE NOT CARRIED OUT, ANY RESULTING FAULTS MAY NOT BE COVERED BY THE BEST SHEDS PRODUCT WARRANTY.

BEST SHEDS recommends that you check the operation of your door at least every three to six months (more regularly in extreme environments or frequent use). The effort required to manually open and to manually close the door should be about the same (if door has an automatic opener, put into manual mode before testing door).

LUBRICATION (every 3-6 months)

1. Guide Tracks (Rolling Doors): Clean the internal sections of the guide tracks with a cloth dampened with mineral turps or methylated spirits. Polish to achieve a smooth, dirt and moisture resistant surface, allowing the nylon woven running strips to glide more easily.

DO NOT USE GREASE OR OIL ON THE GUIDE TRACKS.

2. Springs: If accessible wipe over with an oily rag.

3. Locks: Your lock does not require special maintenance, however if the key becomes stiff, a spray lubricant such as RP7 is recommended. Do not grease the lock.

4. Automatic Openers: If you have an automatic opener fitted to our door it is important that you ensure the optimum operation of your door, otherwise you may reduce the effective life of the opener, and any resulting faults may not be covered by your opener's manufacturer's warranty. For more information refer to the maintenance schedule in your opener's instruction handbook.

SERVICE & REPAIR

1. Fasteners: Check all screws, nuts and bolts to ensure they are secure.

2. Spring Tension: It is natural for springs to lose tension. Should the door become hard to operate or completely inoperative, contact your local BEST SHEDS office, or call the BEST SHEDS dealer who installed your door. To keep your door running well, it is recommended that your door be serviced by an experienced technician every year or earlier if required.



WARNING! The spring unit is under tension at all times and may cause serious injury if interfered with by an inexperienced person. Adjustments and repairs should be carried out by BEST SHEDS or a qualified technician using proper tools. No operator or other person should ever stand directly in the path of the door in its downward travel or walk through the doorway while the door is moving. Always use the door handle or pull rope to manually operate the door. If the door is already automated or later becomes automatically operated, the pull down rope on the door must be removed.

DO NOT PLACE YOUR FINGERS NEAR ANY MOVING PARTS OR BETWEEN THE DOOR PANELS WHEN THE DOOR IS OPERATING EITHER AUTOMATICALLY OR MANUALLY. SERIOUS INJURY MAY RESULT.

COLORBOND® is a registered trademark of Bluescope Steel.

For general enquiries and information visit
www.bestsheds.com.au or call us on **1800 15 17 20**

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RP 0518


**best
sheds**
1800 15 17 20

OWNERS HANDBOOK

Instructions On Care Of Your Door

Product Warranty

Service & Repair

IMPORTANT - KEEP IN A SAFE PLACE

WARRANTY CERTIFICATE

Purchased From: _____

Your Name: _____ Telephone No: _____

Address: _____

Installed By: _____ Installation Date: _____

Invoice No: _____ BEST SHEDS Door Model: _____ Opener Model: _____

PLEASE RETAIN THIS COMPLETED WARRANTY FORM ALONG WITH YOUR INVOICE AS PROOF OF PURCHASE TO VALIDATE YOUR CLAIM

BEST SHEDS PRODUCT WARRANTIES – EFFECTIVE 1 MAY 2018

1. MAKING A CLAIM

To make a warranty claim you must:

- (a) produce a copy of the receipt of purchase, together with this warranty certificate with the above details completed; and
- (b) where the Product has been sold by BEST SHEDS, make all warranty claims directly with BEST SHEDS by sending it to BEST SHEDS at the relevant address set out in paragraph 2 below; or
- (c) where the Product has been sold by an approved reseller, make all warranty claims directly with the approved reseller. If you are unsure of the correct address of the approved reseller from which you purchased the product, you can send your claim to BEST SHEDS with the rest of the above details completed, including the original invoice number, and we will forward it to the reseller.

You are responsible for the expense of making a claim under this warranty.

2. BEST SHEDS OR APPROVED RESELLER ONLY

This warranty is in addition to any statutory, non-excludable guarantees or warranty rights under Australian laws. This warranty applies only to Products sold by BEST SHEDS or its approved reseller. "BEST SHEDS" means in Australia – BEST SHEDS of 233 Shellharbour Drive, Port Kembla NSW 2505. Approved reseller means an approved reseller of BEST SHEDS products purchasing on open account, from BEST SHEDS, for the purpose of supplying those products to end users.

3. WHAT THE WARRANTY COVERS

BEST SHEDS warrants, subject to paragraph 4, that it will, at its option, either repair or replace (in a manner BEST SHEDS considers reasonable eg touch up of surface coatings) any proven defects:

- (a) in installation for a period of 1 year from the date of installation where the Product has been installed by B&D - this warranty does not extend to installation by approved resellers;
- (b) all doors in normal residential and industrial/commercial use are covered by a 1 year warranty on all surface coatings; and
- (c) in materials, manufacture or workmanship in the Product, as follows, for:
BEST SHEDS Rolling Doors – in normal residential use are covered by a 1 year warranty on locking mechanism and all other components and associated labour.

4. WHAT THE WARRANTY DOES NOT COVER

- (a) **springs** – You will need to pay for the adjustment of springs during the warranty period;
- (b) **damage from impact** – damage that occurs from an object striking your door;
- (c) **corrosion** – damage due to salt or other corrosion;
- (d) **high frequency** – uses of the Product in high frequency situations (i.e. where the door goes through a high number of cycles per month, for example, entry to a car park or frequently operated factory doors) results in higher levels of wear than is normal and the duration of warranty will be reduced accordingly, depending on the product and the frequency. You will need to consult BEST SHEDS for further information regarding the applicable warranty period for such applications;

- (e) **model modifications** – BEST SHEDS will not be required to incorporate modifications made to existing/future Product models;
- (f) **travel expenses** – incurred by BEST SHEDS or its approved reseller in either travelling to and from or transporting the Product to and from your premises – you will need to pay for these travelling expenses; or
- (g) **additional access expenses** – incurred by BEST SHEDS or an approved reseller in obtaining access where the Product is not readily accessible – you will need to pay for those additional expenses.

5. WHAT VOIDS THE WARRANTY

Subject to paragraph 6, this warranty does not extend to, and BEST SHEDS will be relieved of, all obligations, responsibilities and liabilities in the event that defects in the Product are directly or indirectly, in the opinion of BEST SHEDS, due to or resulting from:

- (a) **unreasonable use** – the Product not being used correctly in accordance with the Instruction Manual or other unreasonable use;
- (b) **instructions** – failure to observe any instructions or directions, including "warning" notifications in the Instruction Manual, provided with the Product or given to the purchaser by BEST SHEDS or an approved reseller;
- (c) **other devices** – the Product being fitted with any closing device which is not of the type or condition defined as suitable for installation of the Product;
- (d) **installation** – faulty installation of the Product where such installation is not carried out by BEST SHEDS;
- (e) **unauthorised acts** – modifications or repairs made or attempted to be made by you or any unauthorised person;
- (f) **service** – lack of proper maintenance, service or care of the Product, including as recommended by BEST SHEDS;
- (g) **outside control** – events or acts beyond the reasonable control of BEST SHEDS;
- (h) **water damage** – including effects from rust and corrosion; or
- (i) **corrosive environments** – salt corrosion or damage to the surface coatings or base materials due to environmental conditions (such as proximity to the sea-front or similar corrosive conditions).

6. STATUTORY GUARANTEES OR WARRANTIES

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty certificate and other statements contained in this document or other BEST SHEDS documents given to you do not exclude, restrict or modify the application of all or any of the provisions of the Australian Consumer Law.

This warranty is given by BEST SHEDS PTY LTD (ABN 78 103 586 198) of 233 Shellharbour Drive, Port Kembla NSW 2505, ph 1800 15 17 20 and email sales@bestsheds.com.au.

This warranty document is not intended to create a contract between BEST SHEDS and the purchaser.